

# VACANCY NOTICE

CS-376

REV(11/01)

FOR OPPORTUNITIES IN RHODE ISLAND STATE GOVERNMENT

Description of Position	TITLE OF POSITION: <u>Technical Support Specialist I</u>	CLASSIFICATION CODE: <u>02790704</u>
	SALARY RANGE: <u>Gr 28 \$41566-46929</u>	REFERENCE POSITION NO.: <u>1238-50200-393</u>
	Department of Human Services <u>Management Svs.</u>	APPLICATION PERIOD: <u>10/28/05 - 11/3/05</u>
	<i>Division/Section/Unit</i> <u>Rehab. Services/DDS</u>	GRACE PERIOD ENDS <u>11/8/2005</u>
	Assignment(s) / Comments _____	
	Shift and Days: <u>Monday - Friday 8:30 - 4:00</u>	Job Location: <u>40 Fountain Street, Providence</u>
	Restrictions/Limitations: _____	
	Position Covered By Collective Bargaining Union Agreement	Yes <u>X</u> No _____
	Name of Bargaining Unit Union: <u>RIASSE Local 580</u>	
	There is* <u>  </u> is not <u>X</u> a Civil Service List for this position	<b>See A/B or Both for Specific Instructions</b>
* NOTE: If there is a list, only laterals (employees with the same title) or individuals certified by OPA may be appointed to this position.		
General Information to Candidate	<b>INSTRUCTIONS:</b>	
	<b>A. STATE EMPLOYEE LATERAL BIDDER:</b> Bids are now being accepted for the position(s) indicated. If you are currently in this classification and wish to bid, please complete fully the CS-14 Application Form; and RIEEO 378 Affirmative Action Card. Remember to include, either <u>on the application</u> or <u>within a cover letter</u> , both the File Position Title and Number.	
	<b>Most Important</b> - Please include the following information:	
	• The title of the position for which you are applying	• Name of department where you are currently employed
	• Title of your present position and date you entered it	• Your business telephone number
	• Date you entered State service	• Present Union Affiliations
	<b>*** In certain agencies, bargaining union applicants will receive preferential consideration according to contract.</b>	
	<b>B. NON INCUMBENT/NON STATE EMPLOYEE APPLICANT:</b>	
	If indicated above that <u>no civil service</u> list exists for this position, you need not be in the class of position, or be in State service to apply. All information requested on the application form must be furnished. The information you give will be used by the agency Personnel Office to determine your qualifications. If an item does not apply to you, or if there is no information to be given, write in the letters "N.A." for Not Applicable. If you fail to answer all the questions on the application form, you may delay consideration of your application.	
	<b>C. AMERICANS WITH DISABILITIES ACT (ADA) PROVISIONS</b>	
• <b>Reasonable Accommodations:</b>		
If an applicant is unable to perform any essential job functions because of his/her disability but can achieve the required results by means of a REASONABLE ACCOMMODATION, then the individual shall not be considered unqualified for therefore the position.		
• <b>Medical Information:</b>		
Any medical exams required for this position will be performed after a conditional offer of employment has been made in accordance with the Rules/Regulations of the Americans with Disabilities Act (ADA).		
Statement of Duties	<b>DUTIES / RESPONSIBILITIES:</b>	
	To be responsible for performing a variety of complex technical support tasks as the site LAN manager for the Disability Determination Services [DDS]. Principal responsibilities are to install and maintain, configure and upgrade servers, personal computers, printers and other related LAN equipment and systems necessary to complete the mission of the DDS; and to do related work as required.	
Minimum Education & Experience	<b>EDUCATION / EXPERIENCE / SPECIAL REQUIREMENTS:</b>	
	Graduation from a college of recognized standing including or supplemented by successful completion of courses in Computer Science; and employment in a technical position involving system design, systems analysis or systems programming. Or any substantially equivalent education and experience.	
Where to Apply	Apply within the application period as shown on this announcement. <b>NOTE:</b> Some State union contracts allow a 3 day grace period for receipt of CS-14 application or bid. This Office does not assume responsibility for applications sent through the mail. <b>SEND RESUME or CS-14 Application to:</b>	
	Ann DeBonis Department of Human Services 600 New London Avenue Cranston, RI 02920	Telephone #: <u>401-462-2481</u> Fax #: <u>401-462-2041</u> TTY/TDD #: <u>401-462-3363</u> (Telecommunication Device for the Deaf)



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